

# N.T.ARUNKUMAR



## **Country Managing Director (India) & Head of Innovation Global Business Services, Telstra Corporation**

*Based in Bangalore, India, Arun oversees Telstra's presence, delivery operations, business services and brand & employee value proposition in the country. Arun is leading Telstra GBS' build out of the Innovation & Capability Center (ICC) while also optimizing and strengthening the company's partner ecosystem in India for higher value engagement. Arun is also passionate about building a highly talented future digital workforce for Telstra's transformation strategy in line with T22.*

N.T. Arunkumar (Arun) is the MD for Telstra India and leads Telstra's Global Business Services' Innovation function. In this mandate, Arun oversees development of and delivery from Telstra's Innovation & Capability Center in India, helping Telstra's business transformation to a digital, agile and innovative technology-led solutions company for its customers.

Arun's professional experience ranges across functions (Operations, P&L, Technology/Digital, analytics, supply-chain & sourcing) in different business models, and a significant portion in global banking and financial services. He has delivered exceedingly high customer and shareholder value across geographies and has deep expertise in technology-enabled product development and shared services Offshoring & Outsourcing, specifically in Asia (India, China).

Between 2011 and 2017, Arun was the MD and Global ODC (service delivery & strategic partnerships) head for UBS AG, having designed and run its innovative supply-chain for its Investment Bank and shared services functions in India, China and Eastern Europe. As CEO of Dun & Bradstreet TransUnion between 2005 and 2010, Arun established a global analytics and technology center with market-facing financial infrastructure capabilities in Asia, Middle-East and Africa. His prior technology management stints with Citigroup/Citibank and PepsiCo in the '90's and early 2000's gave him global experience in developing and implementing technology solutions for business competitive advantage.

As Independent Board Member & Advisor – for large, established businesses as well as startups - Arun gives direction on leveraging technology and digital for business growth. As Special Representative of IT & Innovation, Arun advises the FinTech Valley initiative of the Andhra Pradesh State government through creation of an ecosystem that integrates public-private partnerships, new education models, innovative industry use cases and regulatory influencing.

Arun holds an Honors Post Graduate Diploma (MBA) from XLRI, Jamshedpur, after graduating as a topper in Math & Statistics. He is currently pursuing his PhD, researching and developing future potential of AI (deep neural networks, machine learning, cognitive models) in FinTech for financial inclusion in India. Arunkumar actively contributes towards social causes in education, empowerment/skill-building and sustainability, manifesting in action his belief in synergizing business and societal growth.

 +91-88867-71468

 [nt.arunkumar@gmail.com](mailto:nt.arunkumar@gmail.com)

 @ntarunkumar

 [linkedin.com/in/ntarunkumar](https://www.linkedin.com/in/ntarunkumar)